Diocese of Derby Safeguarding: What to do if you have safeguarding concerns…

Urgent concerns **about a child, young person or adult and immediate response required**

Refer directly to

In an emergency – Police or Ambulance: 999
Police non-emergency: 101
Social Care services:

- **Derbyshire Starting Point: 01629 533190 / 08456 058058**
- **Derby City Council: 01332 641172** (Children's Services), **01332 640777** (Adults' Services) or out of office hours **01332 786968**

Childline: 0800 11 11
Silverline: 0800 470 80 90 (to seek help for older people)

and

Discuss your concerns with:

Parish Safeguarding Link
(unless subject of concern)

Name: Mr Chris Holwell

Contact details:
07398 609343

or **Member of the Clergy**
(unless subject of concern)

Name: Revd P Selby

Contact details:
0115 9440609

or **Directly with Diocesan Safeguarding Team member or Archdeacon if necessary**

Concerns about a child, young person or adult *in need* or *at risk of harm*

Concerns about *anyone* or *anything* that may put someone else or you at risk of harm (this may include concerns about: people in positions of authority within the Church; people who attend services, groups or activities; anyone else…

Diocesan Safeguarding Team
Diocesan Safeguarding Adviser or Assist Diocesan Safeguarding Advisers:

Contact details:
safeguarding@derby.anglican.org
or tel. **01332 388678**

For next steps:
see 'Case Management' flowchart in Diocese of Derby 'Safeguarding Policy, Procedure and Guidance' document

General advice

- Remember you may be in just the right place at just the right time to help protect someone or to prevent harm
- Your role is not to investigate
- Always put the welfare of the child, young person or adult first – when deciding what to do
- Listen carefully, make a clear record of what you are concerned about and what you have seen or heard; date and time this record
- If in doubt: share the information you have with someone who has a safeguarding role and who you trust
- If you continue to have concerns: keep raising them; speak to someone else listed above